

# NATIONAL COMPETENCY STANDARDS FOR FOOD PRODUCTION ASSOCIATE (NC2)

Department of Occupational Standards Ministry of Labour and Human Resources Thimphu Bhutan (Revised 2022)

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#### FOREWORD

The Department of Occupational Standards of the Ministry of Labour and Human Resources is pleased to present the revised version of National Competency Standards (NCSs) for Food Production Associate. The standards represent the fruits of hard work and invaluable experiences gained by the department since its establishment in the latter half of 2003. The main aim of developing NCS is to set up a well-defined nationally recognized Vocational Qualifications System that will help set a benchmark for the Technical Vocational Education and Training (TVET) System in our country aligned to international best practices.

NCS is one of the base pillars in the Bhutan Vocational Qualifications Framework (BVQF) and is the first step in its implementation. The NCS are developed and revised to ensure that employees or vocational graduates possess and acquire the desired competencies required by industries and employers. In order to ensure this close match in supply and demand of competencies, NCS have been developed and revised in close consultation and partnership with industry experts and validated by the Technical Advisory Committees of the concerned economic sectors.

A vocational education and training system based on NCS shall ensure that delivered training is of a high quality and relevant to the needs of the labour market. As a result, future TVET graduates will be better equipped to meet the need and expectations of industries and employers. This positive impact on the employability of TVET graduates will enhance the reputation of vocational education and training and make it attractive to school leavers.

I gratefully acknowledge collaboration and the valuable contributions made by experts from industries during the consultation and validation processes of the standards. I look forward for continued engagement and participation of the industry and employers in the development of a quality assured demand driven TVET system and to build competent and productive national workforce that will contribute to the continued socio-economicprogress of our country.

Offtg. Director Department of Occupational Standards Ministry of Labour and Human Resources

#### PACKAGING OF QUALIFICATIONS FOR FOOD PRODUCTION ASSOCIATE

The National Competency Standards for the Food Production Associate comprises of seven units which are clustered into following levels of qualifications.



#### NATIONAL COMPETENCY STANDARDS FOR FOOD PRODUCTION ASSOCIATE

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# **Overview of the National Competency Standards**

UNIT TITLE	ELEMENTS OF COMPETENCE
Prepare appetizers	<ol> <li>Prepare starter</li> <li>Prepare soup</li> <li>Prepare salads</li> </ol>
Prepare stocks and sauces	<ol> <li>Prepare stock</li> <li>Prepare five mother sauces</li> </ol>
Prepare porridge and egg items	<ol> <li>Prepare porridge</li> <li>Prepare egg items</li> </ol>
Prepare vegetable items	<ol> <li>Prepare to cook vegetable items</li> <li>Prepare and present vegetable items</li> </ol>
Prepare rice, pasta and flour items	<ol> <li>Prepare rice items</li> <li>Prepare pasta</li> <li>Prepare flour items</li> </ol>
Prepare meat and fish items	<ol> <li>Prepare to cook meat and fish items</li> <li>Prepare meat items</li> <li>Prepare fish items</li> </ol>
Prepare desserts	<ol> <li>Prepare cold dessert</li> <li>Prepare hot dessert</li> </ol>

#### UNIT TITLE: Prepare Appetizers

**DESCRIPTOR:** This unit covers the competencies required to prepare starters and soup.

#### CODE:

5172-U1-L2

ELEMENTS OF COMPETENCE	PERFORMANCE CRITERIA
1. Prepare starters	1.1 Select and use <i>tools and equipment</i> as per the requirement.
	1.2 Select the <i>ingredients</i> as per the job requirement following standard procedures
	1.3 <b>Pre-prepare the ingredients</b> as per the job requirement following standard procedures.
	1.4 <b>Cook</b> the ingredients as per job requirement following standard procedures.
	1.5 Add seasonings to the <i>starters</i> as per the recipe following standard procedures.
	1.6 Portion and garnish the starters as per the job requirement following standard procedures.
2. Prepare soup	2.1 Select and use <i>tools and equipment</i> as per the job requirement.
	2.2 Select and <b>pre-prepare</b> the ingredients as per the recipe following standard procedures.
	2.3 <b>Cook</b> the ingredients as per job requirement following standard procedures.
	2.4 Add <b>seasonings</b> and taste the soup as per the recipe following standard procedures.
	2.5 Portion and garnish the soups as per the job requirement following standard procedures.

3. Prepare salads and dressing	3.1 Select and use <i>tools and equipment</i> as per the requirement.
	3.2 Select and <i>pre-prepare the ingredients</i> as per the recipe following standard procedures.
	3.3 Cook the ingredients using suitable methods as per job requirement following standard procedures.
	3.4 Prepare <i>salad dressing</i> following standard procedures.
	3.5 Mix the salad ingredients with dressing as per the job requirement following standard procedures
	3.6 Portion and garnish the salad as per the job requirement following standard procedures.

#### **RANGE STATEMENT**

Tools and equipment may include but not limited to:

- Chopping board
- Knives

Ladles

Frying pans

Deep fryer

Refrigerator

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- Grinders
- Slicer
- Stove
- Peeler

#### Ingredients may include but not limited to:

- Vegetables
- Fruits
- Flour

- Meat
- Sea foods
- Seasoning

• Condiments

# Pre-preparing the ingredients may include but not limited to:

Thaw

• Wash

• Cu	t	•	Marinate
Cooking	nethods may include but no	ot lin	nited to:
• Bo	iling	•	Roasting
• Ste	eaming	•	Baking
• Fry	ving	•	Grilling
• Bla	anching	•	Cooling
Starters n	nust include but not limited	to:	
• Co	ntinental	•	Indian
Seasonin	gs may include but not limit	ed t	o:
• Sa	lt	•	Pepper

- Salad dressing may include but not limited to:
  - Olive oil based
  - Vinaigrette

- Yogurt based
- Mayonnaise based

• Lemon

#### Critical aspects

- Demonstrate compliance with safety regulations applicable to work operations at all times.
- Portion and garnish the appetizers as per the job requirement following standard procedures.
- Perform salad dressing following standard procedures

UNDERPINNING KNOWLEDGE	UNDERPINNING SKILLS
<ul> <li>Ethics and Integrity</li> <li>OHS regulations</li> <li>Relevant articles on Food safety regulation</li> <li>Basic First aid</li> <li>Personal hygiene and grooming</li> <li>Shelf life, expiry dates of ingredients and storage</li> <li>Methods of cooking</li> <li>Product knowledge</li> <li>Types of ingredients</li> <li>Nutritional value</li> <li>Types of appetizer</li> <li>Food cost control</li> </ul>	<ul> <li>Team work</li> <li>Problem Solving</li> <li>Innovative Thinking</li> <li>Communication skills</li> <li>Negotiation</li> <li>Time management</li> </ul>

#### UNIT TITLE: Prepare Stock and Sauce

**DESCRIPTOR:** This unit covers the competencies required to prepare stock and mother sauces.

CODE:

5172-U2-L2

ELEMENTS OF COMPETENCE	PERFORMANCE CRITERIA
1. Prepare stock	1.1 Select and use <i>tools and equipment</i> as per the requirement
	1.2 Select the <i>ingredients</i> as per the recipe following standard procedure.
	1.3 Simmer the stock as per the job requirement following a standard procedure.
	1.4 Check the stock consistency and make minor adjustment if necessary following standard procedures
	1.5 Strain and store the stock as per the job requirement following standard procedure
2. Prepare mother sauces	<ol> <li>Select and use tools and equipment as per the job requirement.</li> </ol>
	2.2 Select <i>ingredients</i> as per the recipe following standard procedure.
	2.3 Emulsify/mix the ingredient as per the job requirement following standard procedure.
	2.4 <b>Cook</b> the ingredients as per the job requirementfollowing standard procedure.
	2.5 Check the seasoning and consistency as per the job requirement following standard procedure.
	2.6 Store the sauce as per the job requirement following standard procedure.

RANGE STATEMENT	
	stock may include but not limited to:
<ul><li>Bowl</li><li>Container</li><li>Chopping board</li><li>Oven</li></ul>	<ul> <li>Knives</li> <li>Refrigerator</li> <li>Pan</li> <li>Stock pot</li> </ul>
Ingredients may include but not li	mited to:
<ul><li>Herbs</li><li>Vegetables</li></ul>	<ul><li>Fish items</li><li>Meat items</li></ul>
Stock may include but not limited	to:
White	• Brown
Tools & equipment for preparing to:	sauces may include but not limited
<ul> <li>Whisk</li> <li>Bowl</li> <li>Pan</li> <li>Knife</li> </ul>	<ul><li>Chopping board</li><li>Oven</li><li>Stove</li><li>Ladle</li></ul>
Ingredients may include but not li	mited to:
<ul> <li>Egg</li> <li>Butter</li> <li>Stock</li> <li>Herbs(fresh and dry)</li> </ul>	<ul><li>Flour</li><li>Vegetables</li><li>Milk</li></ul>

#### **Critical aspect**

- Demonstrate compliance with safety regulations applicable to work operations at all times.
- Select right ingredient as per the job requirement
- Simmer the ingredients as per the job requirement following standard procedures.
- Emulsify/mix the ingredient as per the job requirement following

Underpinning Knowledge	Underpinning Skills
<ul> <li>Ethics and Integrity</li> <li>Occupation Health and safety (OHS)regulations</li> <li>Personal Hygiene and grooming</li> <li>Shelf life</li> <li>Relevant articles on Food safety regulations</li> <li>Basic First aid</li> <li>Cleanliness of work area and equipment</li> <li>Kitchen functions</li> <li>Different cooking methods</li> <li>Different recipes</li> <li>Expiry dates of ingredients</li> <li>Classification of sauces</li> <li>Thickening agents</li> <li>Food cost control</li> </ul>	<ul> <li>Team work</li> <li>Problem Solving</li> <li>Innovative Thinking</li> <li>Communication skills</li> <li>Negotiation</li> <li>Time management</li> </ul>

UNIT TITLE:	Prepa	re Egg ite	ems and F	Porride	ge	
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**DESCRIPTOR:** This unit covers the competencies required to prepare egg items and porridge.

CODE:

5121-U3-L2

ELEMENTS OF COMPETENCE	PERFORMANCE CRITERIA
1. Prepare egg items	1.1 Select and use <b>tools and equipment</b> as per the requirement.
	1.2 Select the <i>ingredients</i> as per the recipe following standard procedures.
	1.3 <b>Pre-prepare egg</b> for cooking as per the job requirements following standard procedures.
	<ol> <li>Cook egg items as per the job requirements following standard procedures.</li> </ol>
	<ol> <li>Portion and garnish the egg items as per the job requirements following standard procedures.</li> </ol>
2. Prepare porridge	2.1 Select and use <i>tools and equipment</i> as per the requirement.
	2.2 Select and mix the <i>ingredients</i> as per the recipe following standard procedures.
	2.3 Prepare porridge as per the job requirements following standard procedures.
	2.4 Portion and present the porridge as per the job requirements following standard procedures.

RANGE STATEMENT	
Tools and equipment may in Whisk Knives Bowls Spatula	<ul> <li>Refrigerator</li> <li>Stove</li> <li>Pan</li> </ul>
Ingredients may include but <ul> <li>Creams</li> <li>Milk</li> <li>Cheese</li> <li>Oil</li> <li>Vinegar</li> </ul> Preparing ingredients may in	<ul><li>Salt</li><li>Butter</li><li>Vegetables</li></ul>
<ul><li>Cutting</li><li>Cleaning</li></ul>	Sorting
Egg items may include but n	ot limited to:
<ul><li>Poached</li><li>Omelette</li><li>Boiled</li></ul>	<ul><li>Scrambled</li><li>Sunny side up</li><li>Stuffed</li></ul>
Porridge ingredients may inc	clude but not limited to:
<ul><li>Rice</li><li>Oats</li><li>Corn meal</li><li>Butter</li></ul>	<ul><li>Salt</li><li>Sugar</li><li>Milk</li></ul>

#### **Critical aspect**

- Demonstrate compliance with safety regulations applicable to workoperations at all times.
- Cook egg items as per the job requirements following standardprocedures.
- Select and mix the ingredients as per the recipe following standardprocedures.
- Cook porridge ingredients as per the job requirements followingstandard procedures

UNDERPINNING KNOWLEDGE	UNDERPINNING SKILLS
<ul> <li>Ethics and Integrity</li> <li>OHS regulations</li> <li>Food safety regulation</li> <li>Food cross contamination</li> <li>Relevant articles on Food safety regulation</li> <li>Basic First aid</li> <li>Personal hygiene and grooming</li> <li>Shelf life, expiry dates of ingredients and storage</li> <li>Methods of cooking</li> <li>Basic nutrition content of different ingredients</li> <li>Standard recipe</li> </ul>	<ul> <li>Team work</li> <li>Problem Solving</li> <li>Innovative Thinking</li> <li>Communication skills</li> <li>Negotiation</li> <li>Time management</li> </ul>

# UNIT TITLE: Prepare Vegetable items

**DESCRIPTOR:** This unit covers the competencies required to prepare and present vegetable items.

CODE:

#### 5172-U4-L2

ELEMENTS OF COMPETENCE	PERFORMANCE CRITERIA
<ol> <li>Prepare vegetables for cooking (mise en place)</li> </ol>	<ol> <li>Select and use <i>tools and equipment</i> as per the job requirement following standard procedures.</li> <li>Select the <i>ingredients</i> as per the recipe following standard procedures.</li> <li><i>Pre-prepare vegetables</i> for cooking as per the job requirement following standard procedures</li> </ol>
2. Prepare & present vegetable items	<ul> <li>2.1 Mix vegetables as per the job requirement following standard procedures.</li> <li>2.2 <i>Cook</i> vegetables as per the job requirement following standard procedures.</li> <li>2.3 <i>Season</i> the vegetables as per the standard recipe following standard procedures.</li> <li>2.4 Portion and garnish the vegetable items as per the job requirement following standard procedures.</li> </ul>

RANGE STATEMENT			
Tools and equipment may include but not limited to:			
<ul><li>Pan</li><li>Colander</li></ul>	<ul><li>Ladle</li><li>Stove/oven</li></ul>		
Ingredients may include but not limited to:			
<ul><li>Salt</li><li>Oil</li><li>Pepper</li></ul>	<ul><li>Vegetables</li><li>sauce</li></ul>		
Pre-preparing vegetable may inc	Pre-preparing vegetable may include but not limited to:		
<ul><li>Sorting</li><li>Assembling</li><li>Cutting</li></ul>	Cleaning		
Cook may include but not limited	d to;		
<ul> <li>Boiling</li> <li>Steaming</li> <li>Frying</li> <li>Blanching</li> </ul>	<ul> <li>Roasting</li> <li>Baking</li> <li>Grilling</li> <li>Sautéing</li> </ul>		
• Salt	Pepper		

#### Critical aspects

- Demonstrate compliance with safety regulations applicable to workoperations at all times.
- Cook vegetable using suitable cooking methods as per the job requirement following standard procedures

UNDERPINNING KNOWLEDGE	UNDERPINNING SKILLS
<ul> <li>Ethics and Integrity</li> <li>OHS regulations</li> <li>Food safety regulation</li> <li>Food cross contamination</li> <li>Relevant articles on Food safety regulation</li> <li>Basic First aid</li> <li>Personal hygiene and grooming</li> <li>Shelf life, expiry dates of ingredients and storage</li> <li>Methods of cooking</li> <li>Basic nutrition content of different ingredients</li> <li>Standard recipe</li> <li>Types of vegetables</li> <li>Different types of vegetarian dish</li> </ul>	<ul> <li>Team work</li> <li>Problem Solving</li> <li>Innovative Thinking</li> <li>Communication skills</li> <li>Negotiation</li> <li>Time management</li> </ul>

#### UNIT TITLE : Prepare Rice, Pasta and Flour items

**DESCRIPTOR** : This unit covers the competencies required to prepare rice, pasta and flour items.

CODE : 5172-U5-L2

ELEMENTS OF COMPETENCE	PERFORMANCE CRITERIA
1. Prepare rice	1.1 Select and use <i>tools and equipment</i> as per the requirement
	1.2 Select <b>types of rice</b> as per the recipe following standard procedures.
	1.3 <b>Pre- prepare rice</b> for cooking as per the job requirement following standard procedures.
	1.4 <b>Cook</b> the rice as per the job requirement following standard procedures.
	1.5 Portion the rice as per the job requirement following standard procedures.
2. Prepare pasta	2.1 Select and use <i>tools and equipment</i> as per the requirement.
	2.2 Select <i>types of pasta</i> as per the recipefollowing standard procedures.
	2.3 Prepare <i>ingredients</i> as per the job requirement following standard procedures.
	2.4 <b>Cook</b> pasta as per the job requirement following standard procedures
	2.5 Portion and garnish the pasta as per the job requirement following standard procedures

3. Prepare flour items	3.1 Select and use <i>tools and equipment</i> as per the requirement.
	3.2 Select <i>types of flour</i> and quantity as per the recipe following standard procedures.
	3.3 <i>Prepare</i> flour items as per the job requirement following standard procedures.
	3.4. Check the texture of the <b>flour items</b> following standard procedures.
	3.5. Portion and present the flour items as per the job requirement following standard procedures

RANGE STATEMENT		
Tools and equipment may include but not limited to:		
Pot	Ladle	
Colander	Stove	

Types of rice may include but not limited to:			
<ul><li> Red</li><li> White</li></ul>	Boiled rice		
Pre-prepare rice may include but not limited to:			
Sorting	Soaking		
Washing			
Suitable methods may include but not limited to:			
Boiling	Steaming		

<ul> <li>Spaghetti</li> </ul>	Fusilli
ngredients may include but n	ot limited to:
• Oil	Vegetables
Salt	Meat
Herbs	Sauces
ools and equipment for prep mited to:	paring flour items may include but not
Griddle	Tandoor
ypes of flour may include bu	t limited to:
Refined flour	Semolina
Whole wheat flour	Corn flour
Rice flour	
gredients in flour items may	include but not limited to:
Flour	• Oil
<ul> <li>Leavening agents</li> </ul>	Sugar
Salt	• Egg
repare flour items may includ	de but not limited to:
Baking	Frying
Grilling	Broiling
flour items may include but n	ot limited to:
• Naan	Chappati
• Roti	• Puri
Bread	

#### **Critical aspects**

- Demonstrate compliance with safety regulations applicable at all times.
- Steam/boil the rice items to the required temperature/texture as per recipe following standard procedures.
- Cook pasta using suitable methods as per the job requirement following standard procedures.
- Mix the ingredients and prepare dough as per the recipe.
- Roll and shape the dough as per the job requirement following standard procedures.

UNDERPINNING KNOWLEDGE	UNDERPINNING SKILLS
Ethics and Integrity	Team work
OHS regulations	Problem Solving
<ul> <li>Food safety regulation</li> </ul>	Innovative Thinking
<ul> <li>Food cross contamination</li> </ul>	Communication skills
<ul> <li>Relevant articles on Food</li> </ul>	Negotiation
safety regulation	Time management
Basic First aid	
<ul> <li>Personal hygiene and grooming</li> </ul>	
<ul> <li>Shelf life, expiry dates of ingredients and storage</li> </ul>	
Methods of cooking/preparing	
<ul> <li>Basic nutrition content of different ingredients</li> </ul>	
Standard recipe	
Types of rice	
<ul> <li>Types of pasta</li> </ul>	
Types of flours	

#### UNIT TITLE: Prepare Meat and Fish items

**DESCRIPTOR:** This unit covers the competencies required to prepare and present meat and fish items.

#### CODE:

5121-U6-L2

ELEMENTS OF COMPETENCE	PERFORMANCE CRITERIA
1. Prepare to cook meat and fish	1.1 Select and use <i>tools and equipment</i> as per the requirement.
items (mise en place)	1.2 Select the <i>ingredients</i> as per the recipe following standard procedures.
	1.3 <b>Pre-prepare meat</b> and fish items for cooking to required shape and sizes as per the job requirements following standard procedures.
2. Prepare meat items	2.1 Mix ingredients as per the job requirement following standard procedures.
	2.2 <b>Cook</b> meat items as per the job requirement following standard procedures.
	2.3 Portion and garnish the meat item as per thejob requirement following standard procedures.
3. Prepare fish items	3.1 Mix ingredients as per the job requirement following standard procedures.
	3.2 <b>Cook</b> fish item as per the job requirement following standard procedures
	3.3 Portion and garnish the fish items as per the job requirement following standard procedures

RANGE STATEMENT		
Tools and equipment may include but not limited to:		
Pot     Combi Oven	<ul><li>Ladle</li><li>Stove</li></ul>	
Ingredients may include but not limited to:		
<ul><li>Salt</li><li>Oil</li><li>Sauce</li></ul>	<ul><li>Meat</li><li>Herbs</li><li>Spices</li></ul>	
Pre-prepare the meat and fish iter	ms may include but not limited to:	
<ul> <li>Sorting</li> <li>Coating</li> <li>Marinating</li> <li>Stuffing</li> <li>De-boning</li> </ul>	<ul> <li>Dicing</li> <li>Slicing</li> <li>Mincing</li> <li>Scaling</li> <li>Filleting</li> </ul>	
Cook may include but not limited to;		
<ul><li>Boiling</li><li>Steaming</li><li>Frying</li><li>Blanching</li></ul>	<ul><li>Roasting</li><li>Baking</li><li>Grilling</li></ul>	

# Critical Aspects:

- Demonstrate compliance with safety regulations applicable to workoperations at all times.
- Pre-prepare meat and fish items for cooking to required shape and sizes as per the job requirements following standard procedures.
- Cook meat items using suitable methods as per the job requirementfollowing standard procedures.
- Cook fish items using suitable methods as per the job requirementfollowing standard procedures

UNDERPINNING KNOWLEDGE	UNDERPINNING SKILLS
<ul> <li>Ethics and Integrity</li> <li>OHS regulations</li> <li>Food safety regulation</li> <li>Food cross contamination</li> <li>Relevant articles on Food safety regulation</li> <li>Basic First aid</li> <li>Personal hygiene and grooming</li> <li>Shelf life, expiry dates of ingredients and storage</li> <li>Methods of cooking</li> <li>Basic nutrition content of different ingredients</li> <li>Standard recipe</li> <li>Knowledge on temperature</li> <li>Types of marinades</li> <li>Types of meats and fish</li> </ul>	<ul> <li>Team work</li> <li>Problem Solving</li> <li>Innovative Thinking</li> <li>Communication skills</li> <li>Negotiation</li> <li>Time management.</li> </ul>

# UNIT TITLE: Prepare Desserts

DESCRIPTOR:	This unit covers the competencies required to
	prepare cold and hot desserts.

5121-U7-L2

ELEMENTS OF COMPETENCE		PERFORMANCE CRITERIA
1. Prepare cold dessert	1.1	Select and use <i>tools and equipment</i> as perthe job requirement.
	1.2	Select and prepare the <i>ingredients</i> as per the recipefollowing standard procedures.
	1.3	Mix the ingredients as per the recipe followingstandard procedures.
	1.4	Cook the mixture as per the job requirement following standard procedures.
	1.5	Chill/freeze the dessert to the required temperature following standard procedures.
	1.6	Portion and garnish the <i>cold dessert</i> as perthe job requirement following standard procedures.
	1.7	Store the cold dessert as per the standard procedures.
2. Prepare hot dessert	2.1	Select and use <i>tools</i> and <i>equipment</i> as per the job requirement.
	2.2	Select and prepare the <i>ingredients</i> as per the recipe following standard procedures.
	2.3	Mix the ingredients as per the recipe following

	standard procedures.
2.4	Cook the mixture to required temperature and time as per the standard procedures.
2.5	Portion and garnish the <i>hot dessert</i> as per the job requirement following standard procedures.
2.6	Store the desserts as per the standard procedures.

RANGE STATEMENT		
Tools and equipment may include but not limited to:		
<ul> <li>Mixer</li> <li>Whisk</li> <li>Knives</li> <li>Moulds</li> <li>Measuring jugs</li> </ul>	<ul> <li>Refrigerator</li> <li>Stove / oven</li> <li>Thermometer</li> <li>Bowls</li> </ul>	
Ingredients may include bu	t not limited to:	
<ul><li>Flour</li><li>Sugar</li><li>Yeast</li><li>Creams</li></ul>	<ul> <li>Milk</li> <li>Fruits &amp; nuts</li> <li>Butter</li> <li>Syrups</li> </ul>	
Prepare ingredients may in	clude but not limited to:	
<ul><li>Cutting</li><li>Cleaning</li></ul>	<ul><li>Sorting</li><li>Weighing</li></ul>	
Cold dessert may include b	ut not limited to:	
<ul><li>Cheese cake</li><li>Mousse</li></ul>	<ul><li>Cream Caramel</li><li>Panna cotta</li></ul>	
Hot dessert may include but	not limited to:	

- Brownie
- Halwa
- Rasmalai
- Gulab Jamun

#### **Critical aspects**

• Demonstrate compliance with safety regulations applicable to work operations at all times.

Jam rolly poly with hot custard

**Rice Pudding** 

- Cook/bake the mixture and chill/freeze to the required temperature following standard procedures.
- Ensure exact scaling of ingredients as per the recipe following standard procedures.

UNDERPINNING KNOWLEDGE	UNDERPINNING SKILLS
<ul> <li>Ethics and Integrity</li> <li>OHS regulations</li> <li>Food safety regulation</li> <li>Food cross contamination</li> <li>Relevant articles on Food safety regulation</li> <li>Basic First aid</li> <li>Personal hygiene and grooming</li> <li>Shelf life, expiry dates of ingredients and storage</li> <li>Methods of cooking</li> <li>Basic nutrition content of different ingredients</li> <li>Standard recipe</li> <li>Knowledge on temperature</li> <li>Combination of ingredients</li> <li>Types of desserts</li> </ul>	<ul> <li>Team work</li> <li>Problem Solving</li> <li>Innovative Thinking</li> <li>Communication skills</li> <li>Negotiation</li> <li>Time management.</li> </ul>

#### Annexure

#### A. National Competency Standards (NCS)

The National Competency Standards specify the skill, knowledge and attitudes applied to a particular occupation. Standards also specify the standards or criteria of performance of a competent worker and the various contexts in which work may take place. Standards provide explicit advice to assessors regarding the skill and knowledge to be demonstrated by candidates seeking formal recognition either following training or through work experience.

#### Purpose of National Competency Standards

National Competency Standards serve a number of purposes including:

- Providing advice to curriculum developers about the competencies to be included in curriculum.
- Providing specifications to assessment resource developers about the competencies within an occupation to be demonstrated by candidates.
- Providing advice to industry/employers about job functions, which in turn can be used for the development of job descriptions, performance appraisal systems and work flow analysis.

#### B. Bhutan Vocational Qualifications Framework (BVQF)

Bhutan Vocational Qualifications Framework is an agreed system of Assessing, Certifying and Monitoring nationally recognized qualifications for all learning in the TVET sector against national competency standards, in training institutions, in the workplace, in schools or anywhere where learning takes place.



Components of the Bhutan Vocational Qualifications Framework (BVQF)

\* RPL = Recognition of Prior Learning

#### **BVQF** Levels

The Bhutan Vocational Qualifications Framework has three levels classified based on the competency of the skilled workers. The three levels are:

- National Certificate Level 3 (NC III)
- National Certificate Level 2 (NC II)
- National Certificate Level 1 (NC I)

#### **BVQF Level Descriptors**

The qualification levels are decided based on level descriptors. The detail of the qualification level descriptor is as follows:

#### National Certificate Level 1 (Semi Skilled)

Carry out processes that:	Learning demand:	Responsibilities which are applied:
<ul> <li>Are narrow in range.</li> <li>Are established and familiar.</li> <li>Offer a clear choice</li> </ul>	<ul> <li>Basic operational knowledge and skill.</li> <li>Utilization of basic available information.</li> </ul>	<ul> <li>In directed activity.</li> <li>Under general supervision and quality control.</li> </ul>
<ul> <li>Oner a clear choice of routine responses.</li> <li>Involve some prioritizing of tasks from known solutions.</li> </ul>	<ul> <li>Known solutions to familiar problems.</li> <li>Little generation of new ideas.</li> </ul>	<ul><li>With some responsibility for quantity and quality.</li><li>With no responsibility for guiding others.</li></ul>

#### National Certificate Level 2 (Craftsman)

Carry out processes that:	Learning demand:	Responsibilities which are applied:
<ul> <li>Require a range of well-developed skills.</li> <li>Offer a significant choice of procedures requiring prioritization.</li> <li>Are employed within a range of familiar context.</li> </ul>	<ul> <li>Some relevant theoretical knowledge.</li> <li>Interpretation of available information.</li> <li>Discretion and judgments.</li> <li>A range of known responses to familiar problems</li> </ul>	<ul> <li>In directed activity with some autonomy.</li> <li>Under general supervision and quality checking.</li> <li>With significant responsibility for the quantity and quality of output.</li> <li>With some possible responsibility for the output of others.</li> </ul>

# National Certificate Level 3 (Master craftsman)

Carry out processes that:	Learning demand:	Responsibilities which are applied:
<ul> <li>Requires a wide range of technical or scholastic skills.</li> <li>Offer a considerable</li> </ul>	<ul> <li>A broad knowledge base which incorporates some theoretical concepts.</li> </ul>	<ul> <li>In self-directed activity.</li> <li>Under broad guidance and evaluation.</li> </ul>
choice of procedures requiring prioritization to achieve optimum outcomes.	<ul> <li>Analytical interpretation of information.</li> <li>Informed judgment.</li> </ul>	<ul> <li>With complete responsibility for quantity and quality of output.</li> <li>With possible responsibility for the</li> </ul>
<ul> <li>Are employed in a variety of familiar and unfamiliar contexts.</li> </ul>	<ul> <li>A range of sometimes innovative responses to concrete but often unfamiliar problems.</li> </ul>	responsibility for the output of others.

#### CODING USED FOR NATIONAL COMPETENCY STANDARDS

The coding and classification system developed in Bhutan is logical, easy to use, and also aligned with international best practices. The Bhutanese coding and classification system is based on the International Standard Classification of Occupations, 2008 (ISCO-08) developed by the International Labour Organization (ILO).

The coding of the National competency standards forms the basis of the identification code for the Vocational Education and Training Management Information System (VET – MIS) both in terms of economic sector identification and that of the individual standard.

#### Coding the individual national competency standards

Coding the individual skills standard has a multiple purpose:

- to identify the level,
- to identify to which module the standard belongs,
- to identify in which order the standard is clustered within that module.

A job can include a number of competencies described in the national competency standards.

However, in order to follow a logical order, only national competency standards related to each other and following a logical sequence in terms of training delivery, from the simple to the complex, are clustered into a module. Some standards are so complex that they need to stand alone.

To illustrate with an example, the ILO assigns the code 5172 to the occupation of Food Production Associate and related trades. Therefore, in Bhutan's context, the occupation Food Production Associate has been assigned the code 5172 in the National Coding System. The first unit is assigned the code U1. Levels are assigned the code L and follow a logical progression from the National Certificate Level 1 (NC I) to the National Certificate Level 3 (NC III). Therefore, the first unit of level one is written as 5172-U1-L2.

Implementation and operational procedures for National Competency Standards (NCS)



Key:

MoLHR – Ministry of Labour and Human Resources DOS – Department of Occupational Standards



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